



SECTION	Supporter Liaison Officer / Disability Liaison Officer
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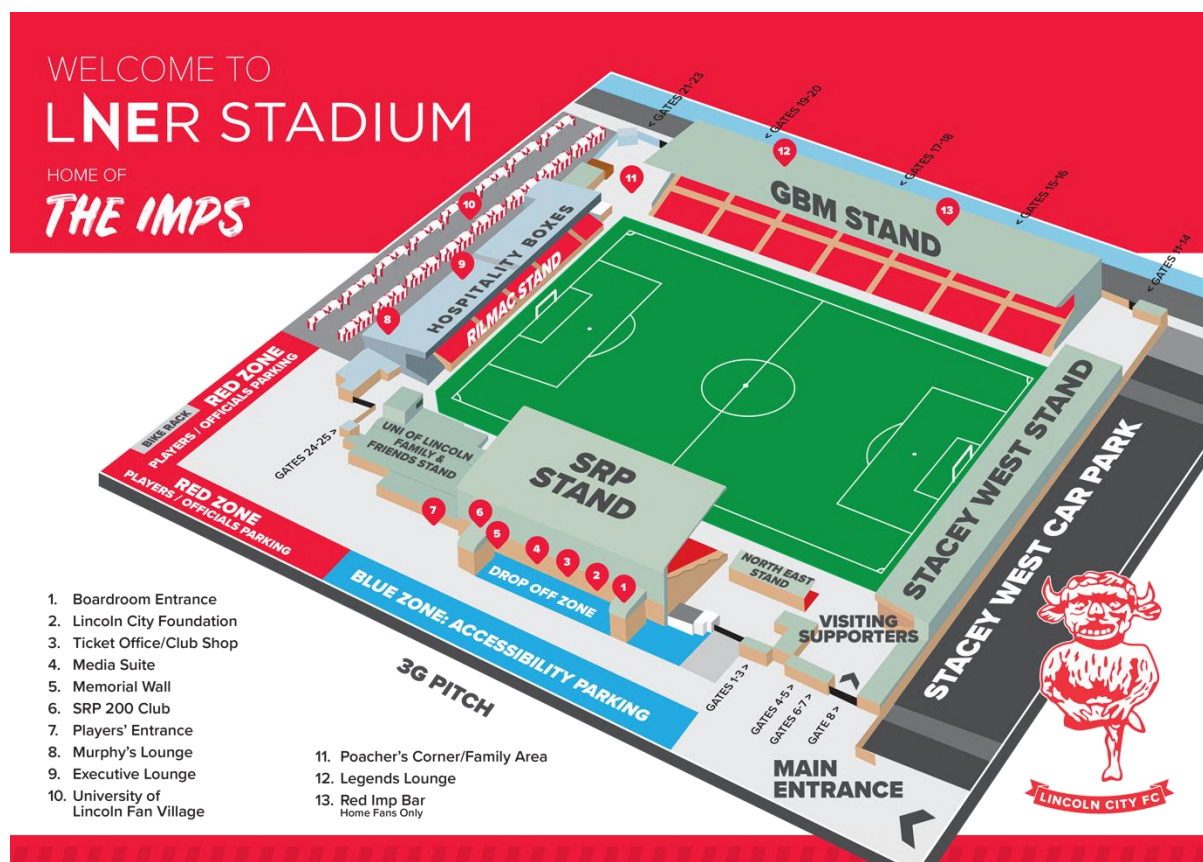
Lincoln City Access Statement (2022/23 Season)



Introduction

Welcome to LNER Stadium's Access Statement which has been produced by the club disability liaison officer, supporter liaison officer and the communications department to help you plan your journey to and from the ground. This document also provides information about access, facilities and services that we provide for disabled supporters and visitors to LNER Stadium.

Stadium Map:



How to get to LNER Stadium:

(LN5 8LD) By Road:

From the North: via the A15 (Hull) or the A46 (Grimsby). - From the South via the A46 (Leicester, Nottingham, Newark) or the A1 and A15 (London, East Anglia) - From the East via the A158 (Skegness) - From the West via the A1 and A57 (Leeds, Worksop, Sheffield).

Parking:

We have limited parking available for disabled supporters which can be booked via email to admin@lincolncityfc.co.uk ahead of the fixture. There is a drop off point for cars and taxis near the main entrance located on Cross Street (see stadium map) with local car parks being a short 15 minute walk from the stadium. You can find out more about car parks at www.visitlincoln.com/carparks.

Official Coach Travel:

For any disabled supporters travelling aboard, official club travel will alight at the official drop off point for coaches (see map). Please note, this drop off point is located approximately 0.8 km/ 0.5 miles (average 10-minute walk) from the stadium's main entrance.

Rail/Taxi:

Lincoln Central Train Station is mainly serviced by LNER, EMR and Northern trains, and there is a taxi rank directly outside the station which features city cabs that are wheelchair accessible.

Ticket Office Location:

The ticket office is at the back of the SRP stand next to the club shop which is directly opposite our 3G pitch between the two stairwells (see stadium map). - The ticket collection point is the ticket office, located within the club store. The ticket office has a lowered service counter suitable for wheelchair users. The ticket office and club shop are operated by a manual door.



Turnstiles:

Away turnstiles are by the Stacey West Stand (see stadium map) and away supporters use turnstiles 4- 7. The stadium has wheelchair access via the large black gates adjacent to the turnstiles. Please see an SLO or steward who will be able to assist.

Wheelchair Accessible Toilet Facilities:

These are situated on the right-hand side as you enter the away end of the stadium and can be accessed using a radar key. A head steward DLO or SLO member will have a spare key if needed. All the wheelchair accessible toilets are unisex and the toilet doors all open outwards. The wash hand basins all have lever type mixer taps. The wheelchair accessible toilets are also fitted with appropriate height mirrors, hand dryers and coat hooks.

Generic Toilets:

There are both male and female toilets situated around the ground. Every standard toilet block contains cubicles suitable for ambulant disabled supporters.



Catering:

Our University of Lincoln Fan Village is located behind the Rilmac Stand and is packed with great local food and entertainment ahead of our home fixtures. Additionally, we have catering available outside the Stacey West turnstiles and within the away end upon entering the stadium.

We have numerous bars around the ground that are accessible for all. The Travis Perkins Suite and Murph's players' Lounge are located next to the University of Lincoln Fan Village and serve a variety of refreshments and snacks. There are also three hospitality areas at the club. The SRP 200 Club is situated in the SRP Stand and has an indoor bar area upstairs (this is accessible via a stair lift). Our newly refurbished Legends Lounge is situated within the GBM Stand.

Match Commentary:

We are proud to provide Audio Descriptive Commentary at the LNER stadium. Receivers can be obtained from our DLO/ticket office located within the club store between 1230-3 pm on a matchday. Although these can be borrowed with receivers on the day, supporters are encouraged to bring their own headphones, with a standard auxiliary jack. Further information or pre booking of ADC receivers can be obtained by contacting dlo@theredimps.com

BBC Radio Lincolnshire commentate on all Lincoln City games which can be accessed with a portable DAB/FM Radio. The radio station is on DAB or can be found on 94.9FM (104.7 medium wave).

Supporter Liaison Officers:

We have a team of dedicated supporter liaison officers (SLO's) who are around the ground on a match day to assist you if required. They can easily be identified by their branded SLO coats and work alongside stewards to ensure your visit to LNER Stadium is an enjoyable one.

Disability Liaison Officer:

Heidi Langham is our dedicated disabled liaison officer, she can be contacted via e-mail dlo@theredimps.com

Safe Text:

We encourage any supporters to contact the 'Safe Text' line on 07384271937 to anonymously share information were they to experience any issues around safety or inappropriate behaviour, in or around the stadium.